**2022 Municipal Election Accessible Customer Service Feedback Form**

The Town of Cobalt is committed to putting the needs of electors first by providing electoral services that facilitate access to voting and that respect the dignity and independence of all Ontarians.

This document outlines our accessible customer service feedback process, as required by the Accessibility for Ontarians with Disabilities Act, 2005.

Please note the time and date which you received election related customer service:

Was customer service provided to you in an accessible manner?

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Did you receive the service, information, or help you needed?

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Were you satisfied with your overall service experience?

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We accept feedback in any of the following ways:

• Email: [cobalt@cobalt.ca](mailto:cobalt@cobalt.ca)

• Phone: 705-679-8877

• Fax: 705-679-5050

• Mail: P.O. Box 70

• In person at 18 Silver Street, Cobalt, Ontario

• Website feedback forms

All feedback will be processed within 24 hours, as outlined below:

1. You will receive confirmation of your feedback;

2. Your feedback will be forwarded to the appropriate division for review and response;

3. You will receive a response in the same manner in which you provided your feedback;

4. You will be notified if your feedback requires additional time to assess.

Please visit our website at [www.cobalt.ca](http://www.cobalt.ca) to learn more about our commitment to accessibility.